

In Colorado, I cite one violation of TRS regulations and ask that plans for correcting this violation be submitted before TRS recertification is granted for this state's TRS:

Violation: Colorado appears out of compliance with 47 C.F.R. § 64.604 - Mandatory minimum standards (see below)

To comply with these standards Colorado should include STS in its TRS Outreach and Education Projects. The specifics required in the Minimum Standard (47 C.F.R. § 64.604) are not appropriate outreach vehicles for reaching this population.

Colorado should annually publish details of its planned STS outreach and education program and an appropriate budget. Effective STS outreach is now done in Washington State, Minnesota and Texas. We encourage states to study any of those models.

Prior to recertification we ask that such a plan and budget be developed.

[Regulation 47 C.F.R. § 64.604 - Mandatory minimum standards require under (3) that "Public access to information: Carriers, through publication in their directories, periodic billing inserts, placement of TRS instructions in telephone directories, through directory assistance services, and in corporation of TTY numbers in telephone directories, shall assure that callers in their service areas are aware of the availability and use all forms of TRS. Efforts to educate the public about TRS should extend to all segments of the public, including individuals who are hard of hearing, speech disabled, and senior citizens as members of the general population..."]